



*Water has no substitute...Conserve it!*

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## **News Release**

For Immediate Release: May 14, 2020

### **2-Hour water service shutdowns scheduled for Hanapepe Town on May 18-20**

HANAPEPE - The Department of Water (DOW) announces a series of 2-hour water service shutdowns scheduled for Iona Road, Luka Place, Lea Lane, Pepe Road, Hana Road, Kona Road, Koula Road, Puna Road and on a portion of Hanapepe Road; from Iona Road to Kaumualii Highway in Hanapepe. Water service will be turned off for 2-hours on Monday, Tuesday and Wednesday on May 18, 19 and 20th from 8 a.m. to 10 a.m. on each day. DOW crews will be conducting valve tests on the system in preparation for water system improvements in Hanapepe.

Customers are advised to prepare for the service shutdown by adhering to the following steps:

- Store enough water to meet your needs until service can be restored.
- Notify friends, family and neighbors of the water service shutdown.
- Businesses should plan accordingly before, during and after a service shutdown.
- To monitor water service announcements online, visit [www.facebook.com/KauaiDOW](https://www.facebook.com/KauaiDOW).

Additionally, customers are advised that when the water main is turned back on air and or existing sediment may be mixed into the water causing it to appear white or discolored. This is normal and if it occurs customers may flush water out through an outside hose bib until water is clear.

For more information, please call the Department of Water at 245-5461. To report a water service emergency, please call 245-5444 during business hours or Police Dispatch at 241-1711 after-hours.

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